

[REDACTED]  
[REDACTED]  
Newton Abbot  
Devon

[REDACTED] [REDACTED]

6<sup>th</sup> June 2014

Dear Advocate Timm Smith

I would like to take this opportunity to express my sincere gratitude to you and your Instructors for all your hard work, perseverance and outstanding instruction during my time at Ronin.

My experience throughout the five weeks superseded all of my expectations, and thus far surpassed the delivery and instruction of any course I have previously taken. Each and every employee at Ronin, from your Instructors to your drivers, maintained total professionalism throughout, and were always close at hand to assist or give guidance whenever it was needed.

I would like to thank you personally Timm, for your fascinating anecdotes, your honesty and your relentless drive and commitment to getting the very best out of each and every one of us. I will savour the experience for a very long time and feel immensely privileged to have had the opportunity to become part of a very small number of people who have taken the journey with you at Ronin.

I look forward very much to returning to Ronin in the future, to complete my Remote Medic course.

Yours sincerely



Christopher [REDACTED]